

## HOW TO CREATE THE VIRTUAL OTT SERVICE PROVIDER IN THE

CHALLENGES TO BE SOLVED

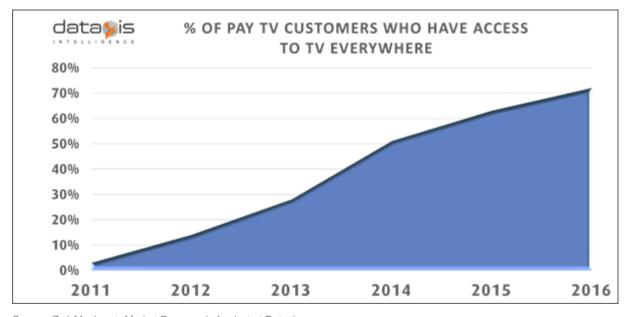
Norberts Osītis Head of Product Management at Telia Latvija



## WHY OTTIS IMPORTANT?

#### INTRODUCTION

- 72% of PayTV subscribers had OTT service by end of 2016 in Europe
- Next step OTT as primary delivery
- Benefits of OTT
  - Wider audience
  - Almost unlimited reach
  - Internet is ubiquitous
- Challenges
  - Speed/quality
  - Content protection



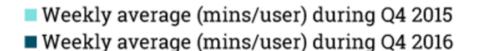
Source: Zoé Macheret, Market Reasearch Analyst at Dataxis

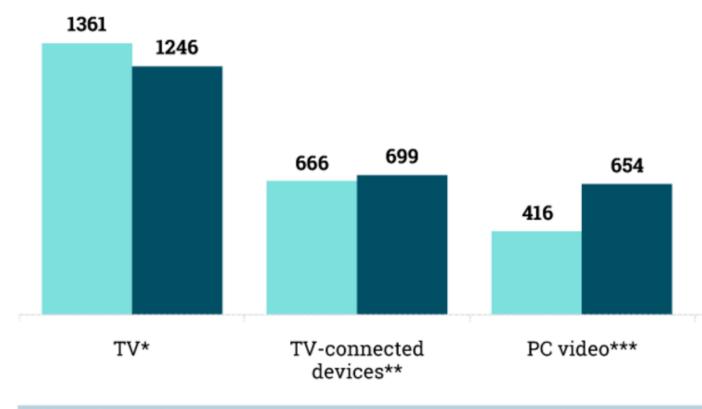


#### Video Viewing Trends Among 18-34-Year-Olds, by Device in Q4 2016

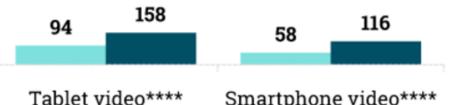


Smartphone video\*\*\*\*





- \* Traditional TV refers to all live + DVR/time-shifted TV viewing during the measurement period.
- \*\* TV-connected device viewing includes content being viewed on TV through the devices, not just for media content (e.g. game console being used to play games).
- \*\*\* PC video viewing excludes untagged content among active publishers and content that has been tagged for less than one full month.
- \*\*\*\* Smartphone and tablet video viewing includes apps and sites specifically designed to view video content (e.g. Netflix, HBOGO) but excludes video content available through apps/web where video is not the primary focus (e.g. Facebook)

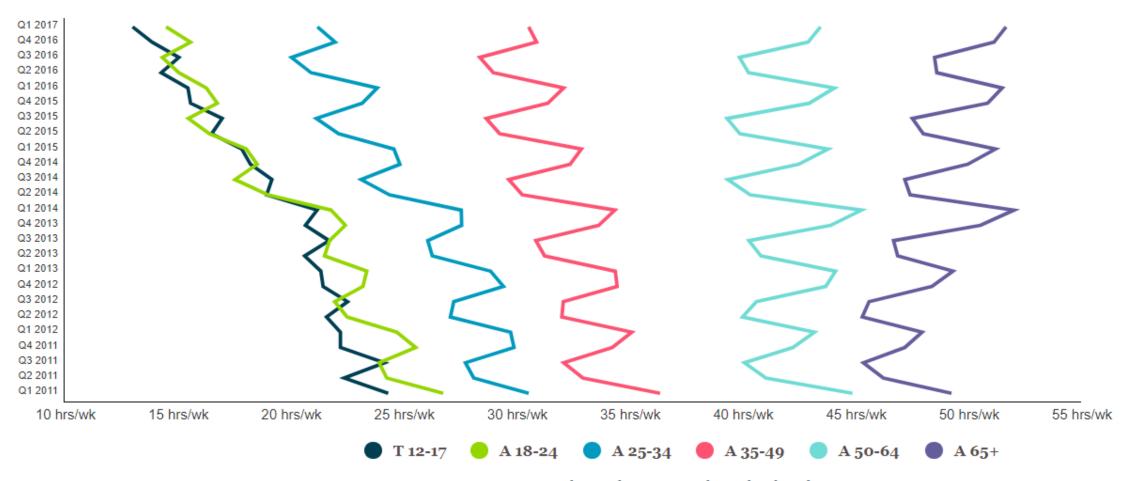


Published on MarketingCharts.com in July 2017 | Data Source: MarketingCharts.com analysis of Nielsen data



#### Traditional TV Viewing, by Age

weekly time spent in decimal hours, based on total population  $Q1\ 2011\ \hbox{--}\ Q1\ 2017$ 



Data source: MarketingCharts.com analysis of Nielsen data



# HOWTO IMPLEMENT OTT?

#### **VALUE PROPOSITION**

- Content = the most important competitive factor
- Types of the content
  - Linear (TV) channels, popup channels, event live streams
  - VoD, Catch-up
  - Corporate guides/educational/promo
  - User created
  - Interactive content
- Buy/produce your own
- Additional features of the service
- Audience ages, genders, territorial, language, values/beliefs/interests





#### **MONETIZATION**

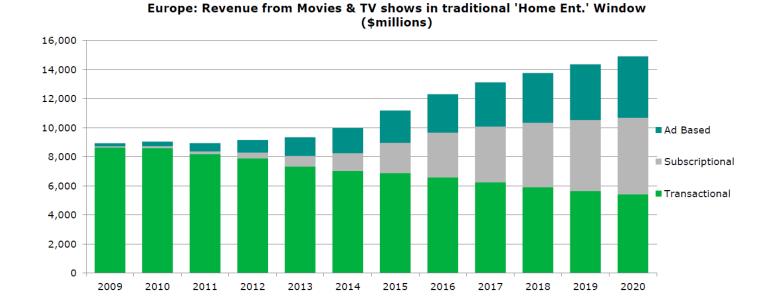
#### Subscripton/Transaction/Ad-supported

#### Packages

- Service level like Netflix
- Theme packs IPTV operators
- Transactional

#### Payment methods

- Carrier, wire-transfer, bank links
- Paypal, credit-card, SMS
- Billing/accounting



© 2016 IHS Markit, All Rights Reserved

Source: Jonathan Broughton (IHS Markit), presentation at Streaming Forum 2017



#### **TECHNOLOGY SELECTION**

#### OTT platform as a service

- OPEX vs. CAPEX
- Focus on core business
- Differentiation by customization
- No excess investment
- Flexible costs

#### Service provider selection

- Trusted partner ability to perform
- Security is important ISO 27001, PCI-DSS and other certifications
- Tailor-made solutions



#### **TECHNOLOGY FOR OTT (1/3)**

#### Content ingest

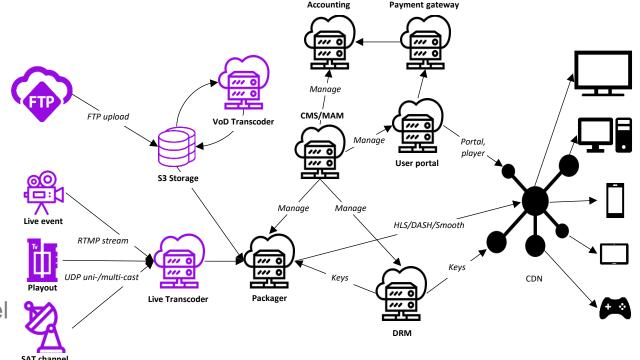
- Live IP streaming, SAT reception
- VoD upload/download

#### Content Storage

- Reliable and redundant, not expensive
- Playout
  - Create your own linear or popup TV channel

#### Encoding/Transcoding

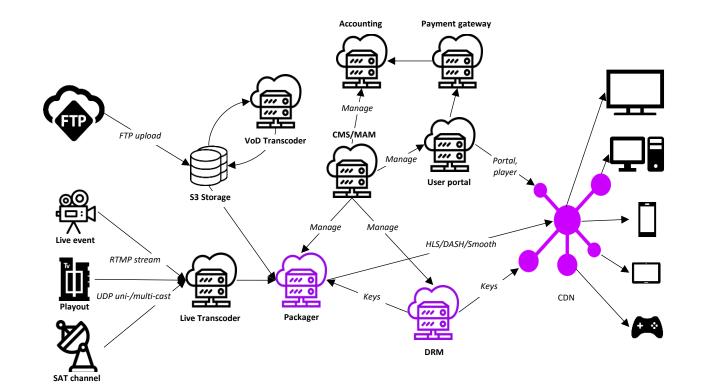
- Optimization, format change
- Adaptive streaming





#### **TECHNOLOGY FOR OTT (2/3)**

- Security (DRM)
  - Secure storage, DRM
  - Access, publishing, expiration
- Packaging for HTTP
  - Pre-packaging
  - On demand packaging
- Delivery/Streaming
  - Redundant content origin systems
  - CDN offload peaks, no need to keep capacity, security

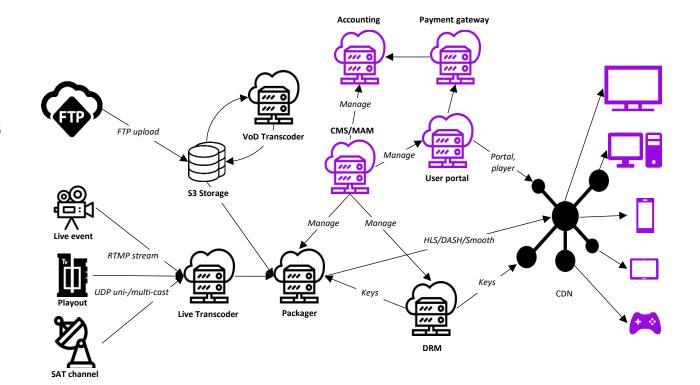




#### **TECHNOLOGY FOR OTT (3/3)**

#### Presentation

- Devices
- PCs, STBs, mobile, smart-TVs, consoles
- Web site/applications
- Monetization
  - Payment portal
- Syndication
  - Website embed code
  - Push to Facebook/Youtube





#### **TELIA CLOUDY BRANDED PRODUCTS**

- CDN and video platform
- S3 object storage
- laaS (virtual servers)
- Backup
- Network connections

- Veset Nimbus partner product
- Videolevels partner product





### MEET US AT



RAI AMSTERDAM 15 – 19 SEPTEMBER HALL 14, BOOTH P21







#### Norberts Osītis

norberts.ositis@telia.lv +371 67082100 www.telia.lv



