

#### The Future of TV in OTT world: A survival guide

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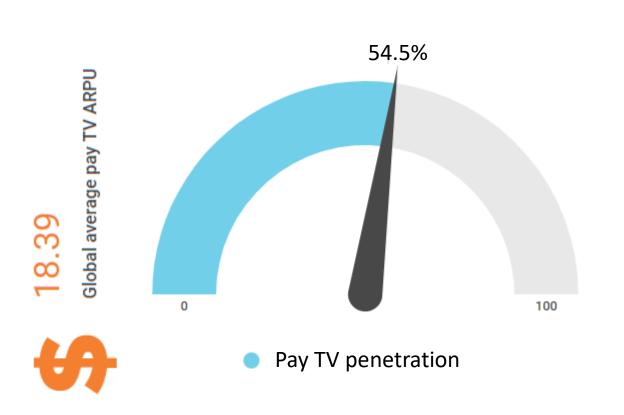


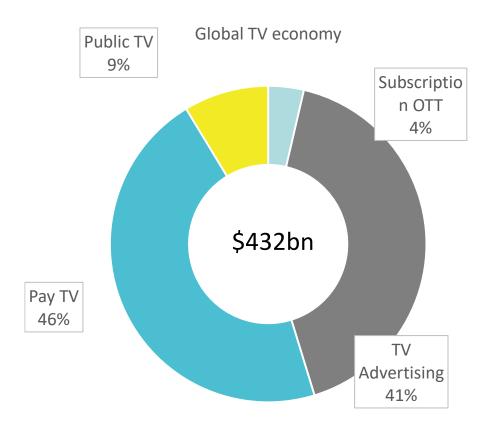


Russia and the Baltics in context

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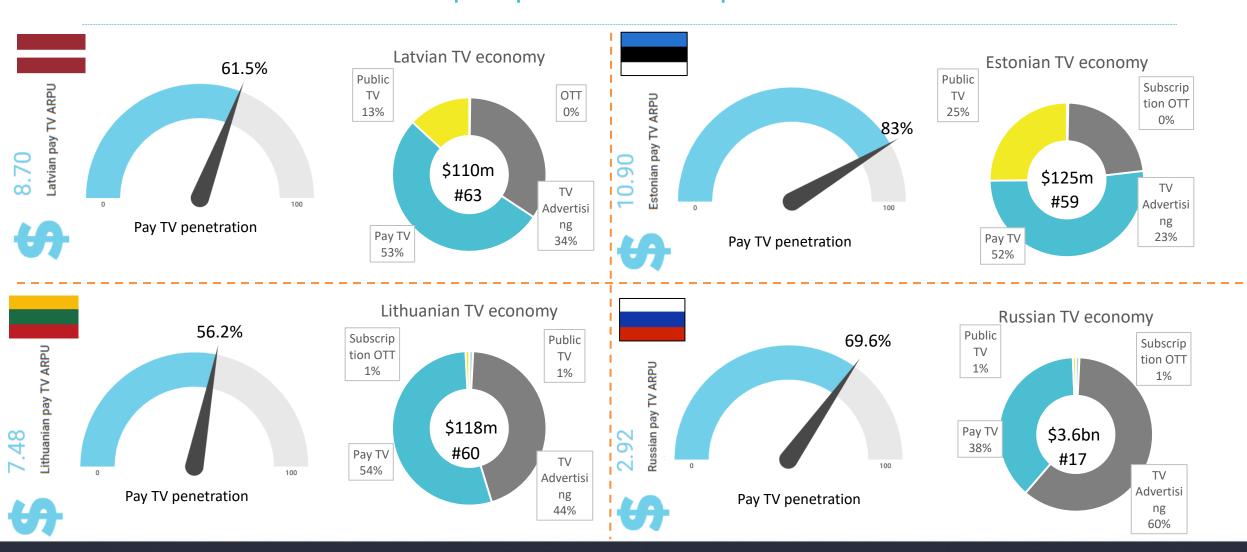
#### The Baltics and Russia in perspective: Global averages





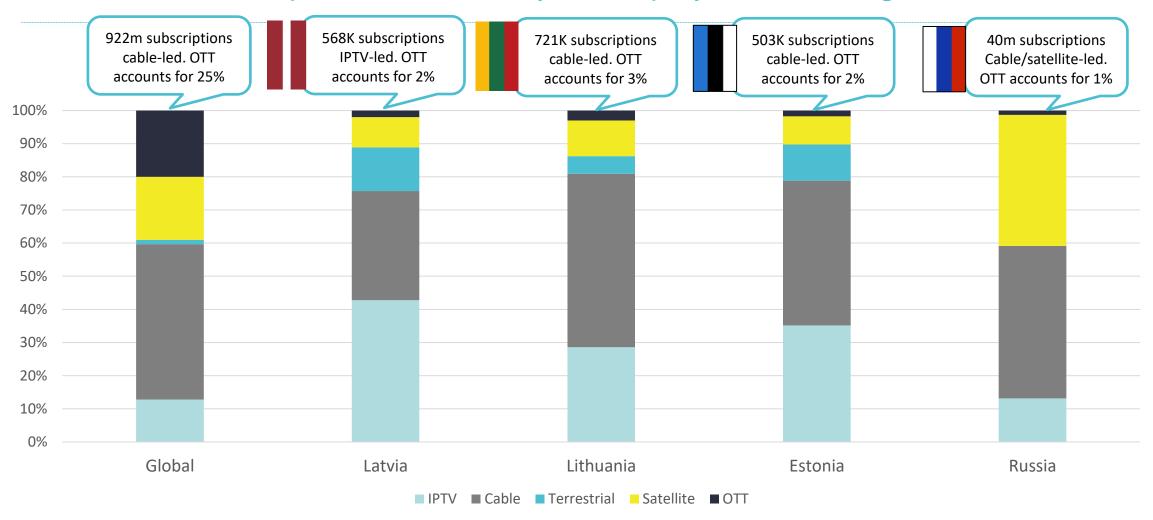


#### The Baltics and Russia in perspective: Local position



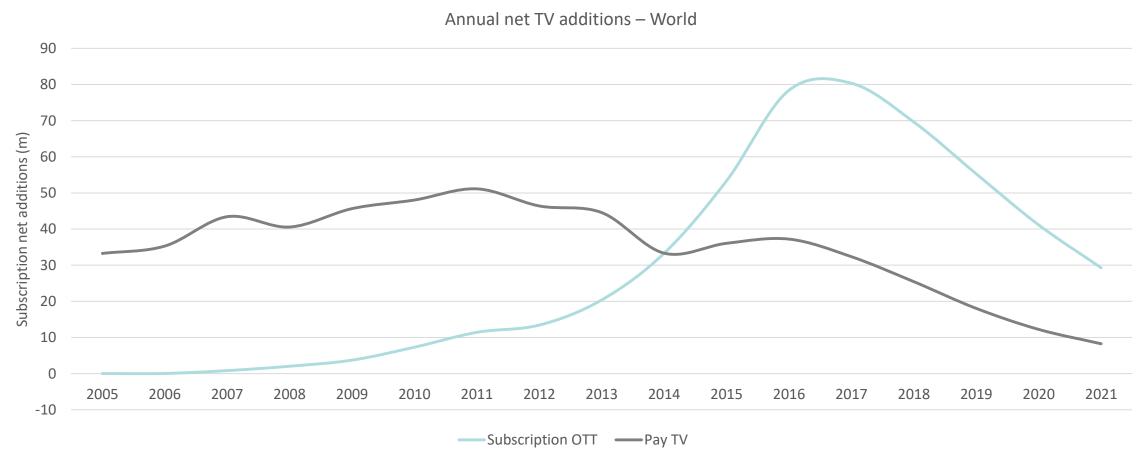
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#### Platform mix: OTT platforms currently minor players in the region





#### But globally the market is changing: All operators must evolve





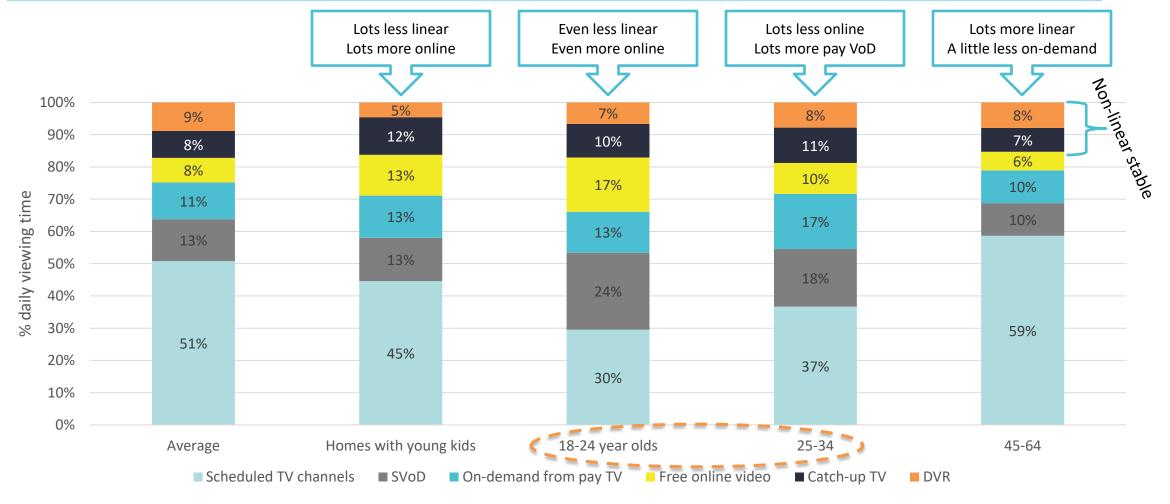






Strategy 1: Understand how the market (and viewer) is changing

#### 'Continuing behaviour' shows viewing changes not just about Millennials



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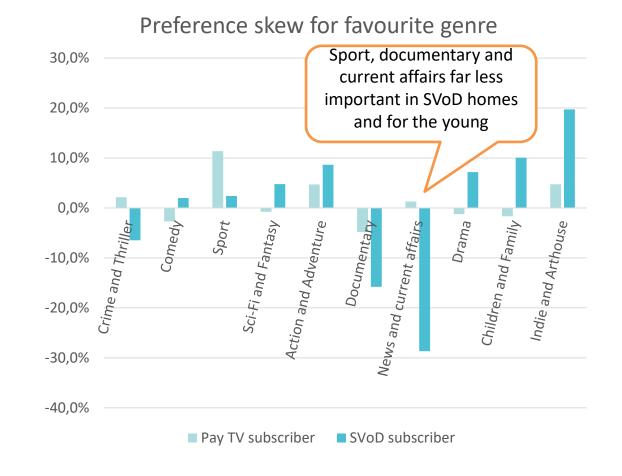
#### Content drivers for subscription TV also changing

Pay TV homes

Sci-Fi and Fantasy
Sport Drama
Crime and Thriller
Comedy
Action and Adventure
Documentary

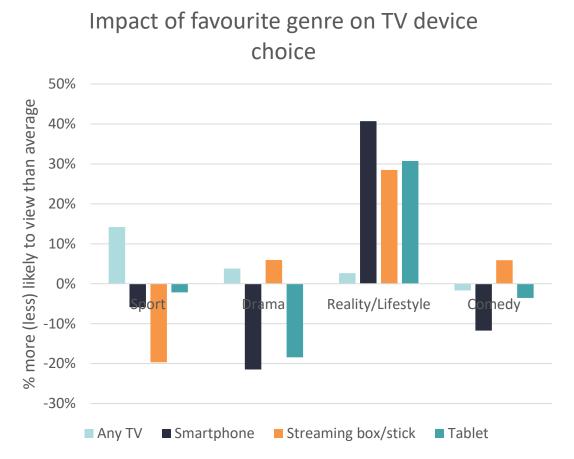
SVoD homes

Sport Horror
Crime and Thriller
Comedy
Sci-Fi and Fantasy
Action and Adventure
Documentary

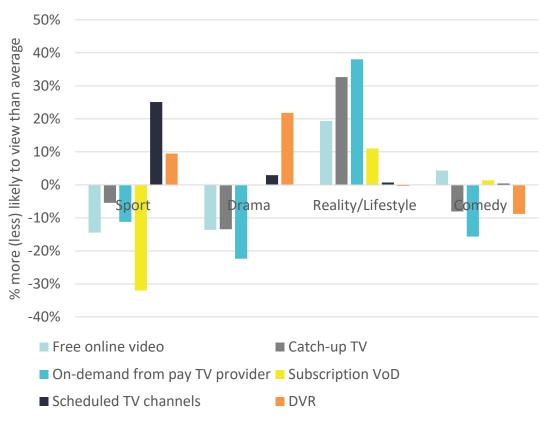




#### And fans of different content, watch differently



#### Impact of favourite genre on viewing choice



Based on respondents who chose stated genre as favourite in ten markets across Europe and the USA. Excludes Brazil, Turkey and Saudi Arabia. Q1 2017.

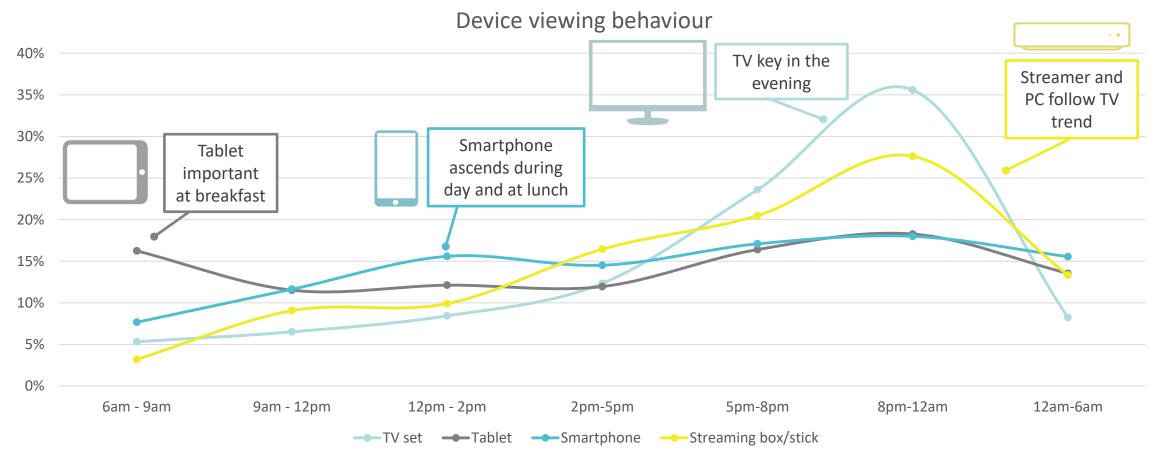






Strategy 2: Go where the audience goes

#### Device behaviour has created a range of 'primetimes'

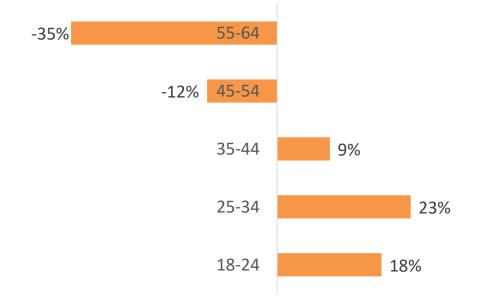


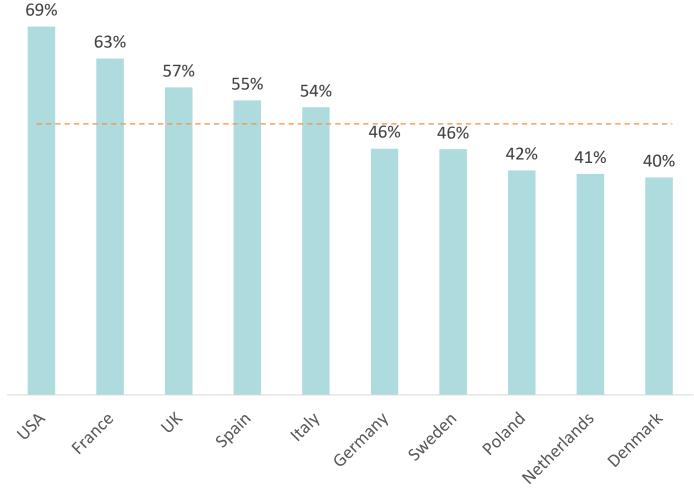
Based on 11 markets across Europe, USA, Brazil



### Binge viewing is now ubiquitous – particularly among young consumers

% more/less likely to binge





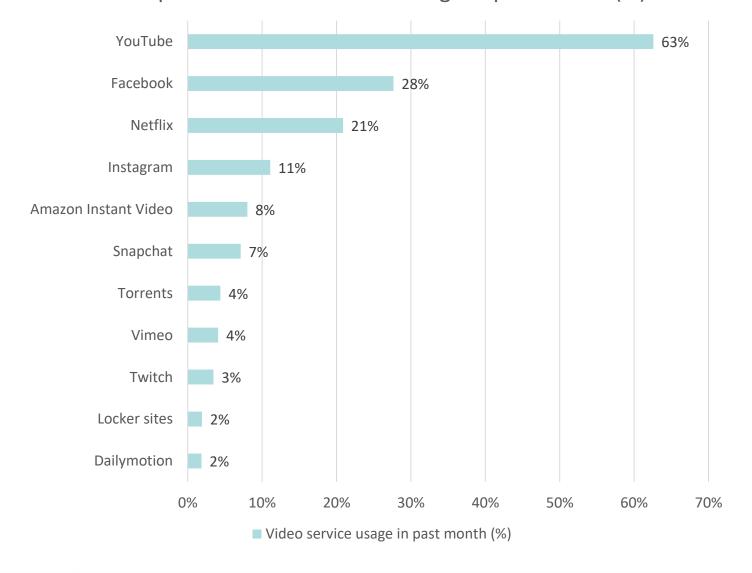
Blended average for UK, USA, ES, SE, Q1 2017.



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### 'TV' destinations are evolving

#### Europe: Online video service usage in past month (%)





#### With 'digital native' platforms aligning strongly around age

#### Snapchat, Instagram key for young Millennials

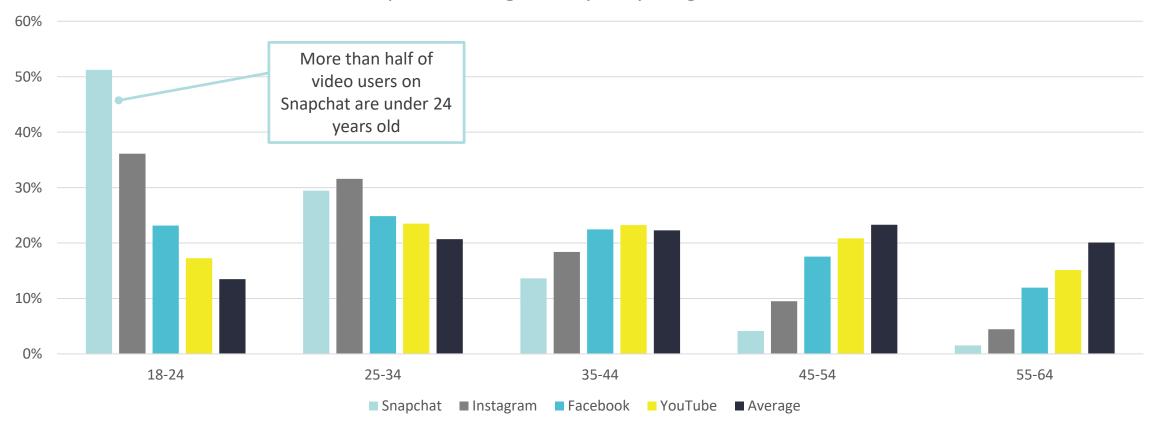


Chart shows: of all the people who have watched video on platform, how many fall into each age category.

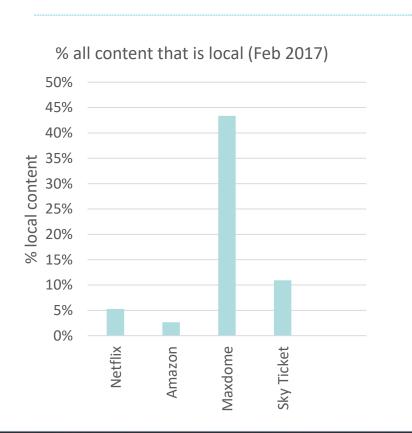




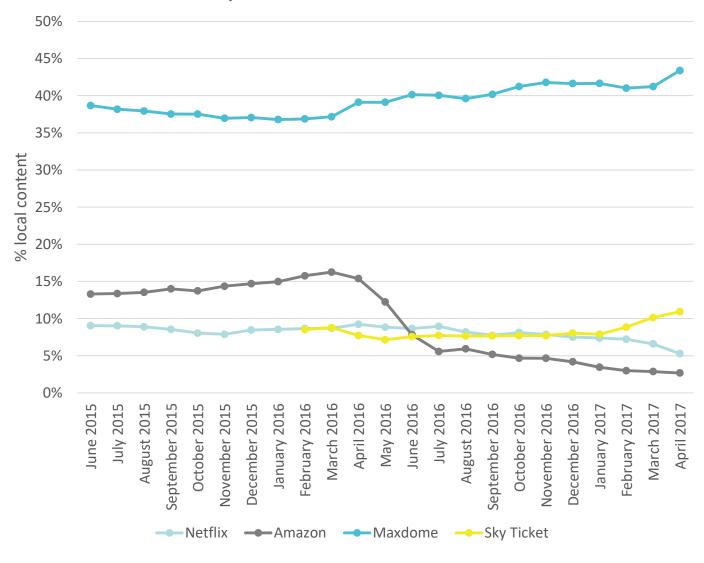


Strategy 3: Play to local strengths

### In some key markets, local OTT is a major competitive play



#### Germany: trend in local content on SVoD



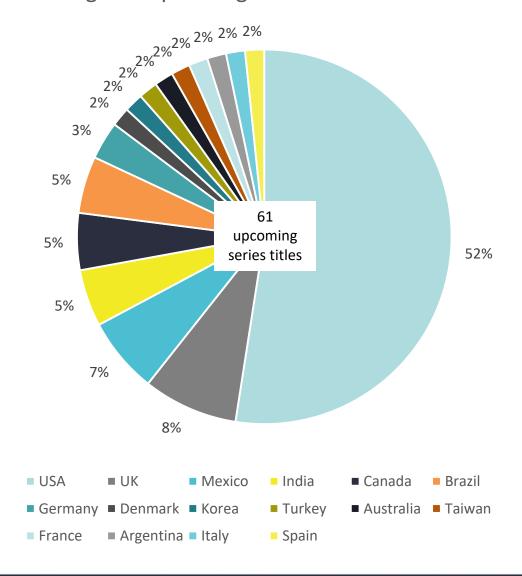
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#### Netflix's originals strategy shows it already understands the power of local

- Only half of <u>upcoming</u> Netflix Series originals releases are of US origin.
- Among non-English speaking territories, Mexico, India and Brazil are key.
- English-localisation..non-US English (Australia, Canada, UK) becoming common
- Newly localised markets (Poland, Turkey, Israel, Romania), yet to feed through to production, but can be expected to feed in shortly.

Based on title count (count 1 title per series). All series are multi-episode ranging from 8-12 a season.

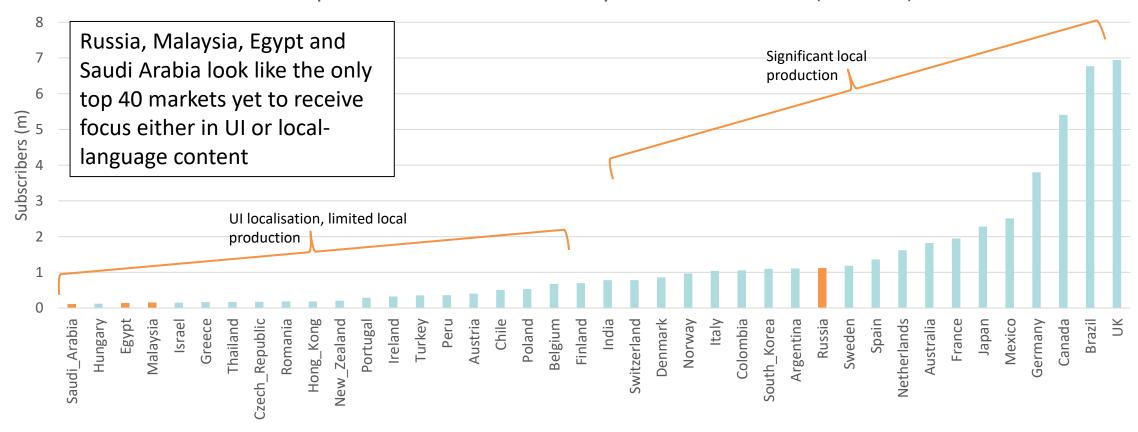
#### Origin of upcoming Netflix Series releases





#### Where next for Netflix's local focus?

#### Netflix top 40 International markets by customer numbers (Q4 2017)







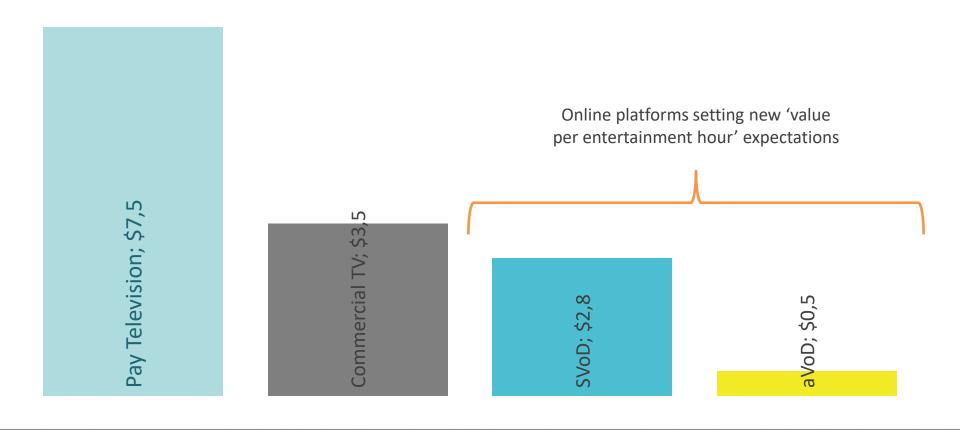


Strategy 4: Balance the economics

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#### The big danger for operators is that OTT pushes a new economic equilibrium

Global – average revenue per viewer/month





### Leading to worrying trends for traditional media providers

Switch provider: Want content, take SVoD homes 32% SVoD: Taking one more likely to have service makes you churned from main more likely to take TV service in another previous six months The subscription OTT positive feedback loop Need pay TV less: Watch more online 27% more likely to video: Nearly 70% be considering of SVoD subs watch churning from pay video on a TV in next six connected device months on a daily basis Less likely to consume broadcast TV: SVoD subs watch 16% less scheduled TV than average

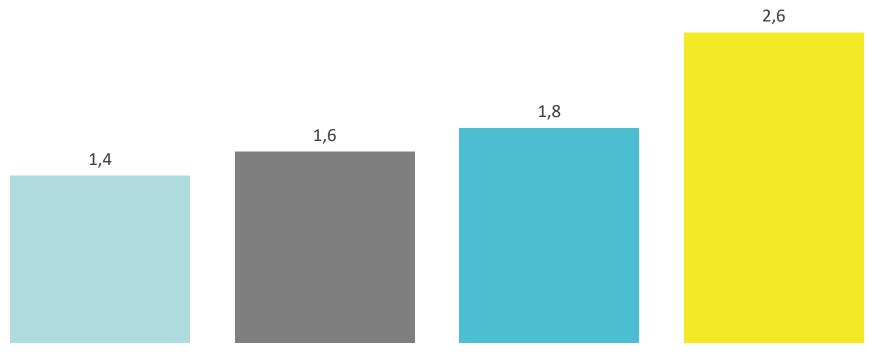
Source: Ampere Consumer, Q1 2017 - 21,000 respondents in North America and Europe. Nat Rep internet users.



#### But as consumers increasingly 'stack' SVoD services

# of SVoD services per SVoD home – Europe and North America





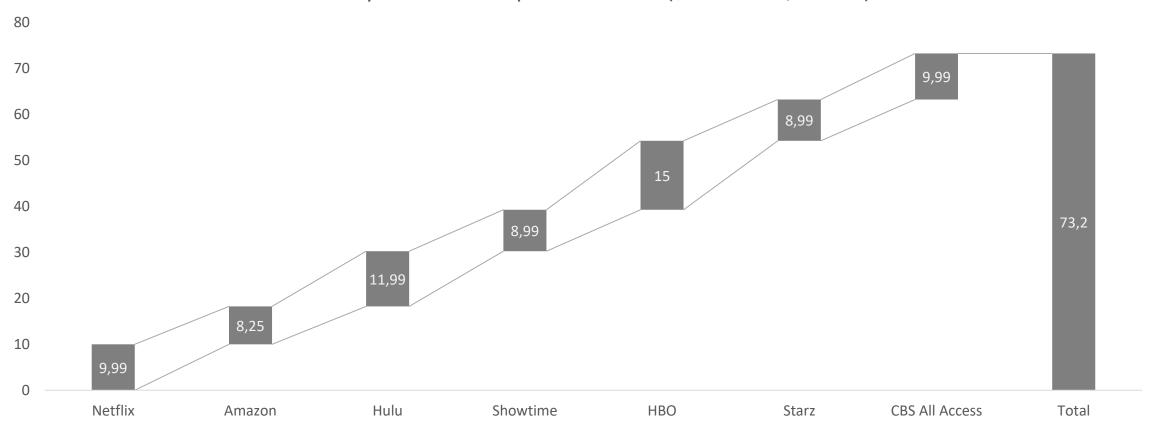
Source: Ampere Consumer, Q1 2017 - 21,000 respondents in North America and Europe. Nat Rep internet users.



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#### The economic balance can shift in favour of the traditional pay TV bundle

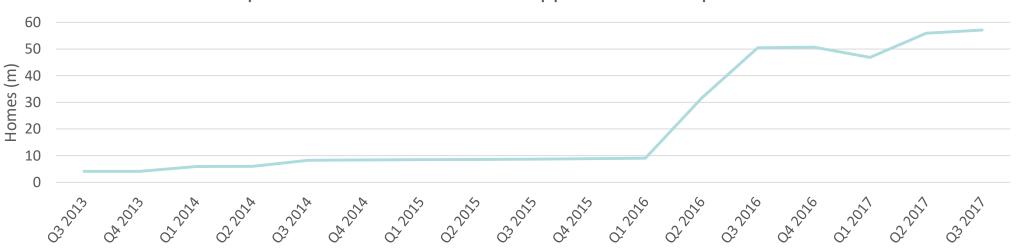






#### Netflix is also eager to 'on-board', giving operators trump card

Sep Sep Nov June 2013 2014 2014 Jul 2016 2017 proximus desh xfinity COM HEM altice Jan 2014 Oct 2014 Dec Sep Oct 2017 2014 2016 Netflix on-platform: Cumulative reach approaches 60m potential homes 60



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Strategy 5: Diversify business models and embrace audiences

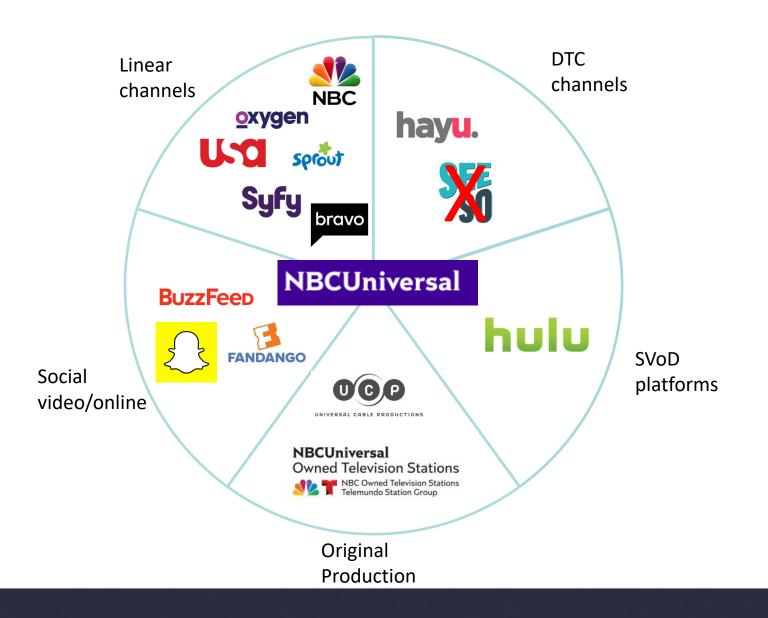
#### Sky: A future platform now?



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### NBC Universal: A future channel business?

- Linear outlets for live sports and drama/series content
- Niche DTC for lower value content
- SVoD platforms for future distribution control
- Original (multi-language) production
- Youth focused investments in social video platforms



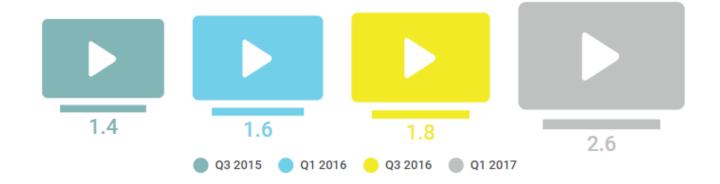


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### Ultimately, if operators don't do it, consumers will do it for themselves

### 1.3xa<u>ma</u>zon 1.5xhulu **NETFLIX** 1.4x1.3x US Netflix subscriber. Q1 2017

#### SVoD services per SVoD home increasing steadily



Source: Ampere Consumer, 2015-2017 - 53,000 respondents in North America and Europe

Source: Ampere Consumer. Q1 2017.

Future TV is about embracing (not running from) the nextgeneration bundle, which may just turn out to look a lot like the traditional pay TV bundle.

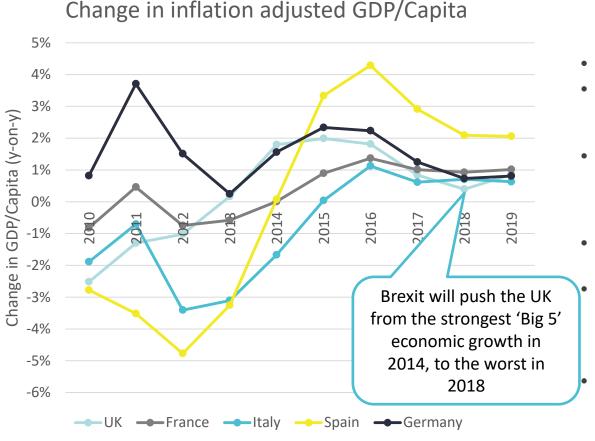




But if you think OTT is trouble...a view from Brexit Britain

# The honest answer is nobody has a clue!

#### But a few possibilities



- UK TV advertising to show continued decline through 2018 from €5.3bn in 2015 to €4.9bn in 2018 (all other big 5 markets growing strongly).
- Accelerated transition to online advertising?
- Knock-on effect on content spend (although ITV production investments represent strong hedge for largest commercial group)?
- Channel market potentially impacted depending on implementation of EC's AV Media Services Directive may lead to studio-channel group migration to other EU markets?
- Remaining UK media assets increasingly become take-over targets?
  - UK left out of Digital Single Market? Content portability, and content quotas not enforced under DSM initiatives?
  - ...but on the plus side? Currency collapse means UK productions start to look great value!





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